

## Content

INTRODUCTION	3
CHAPTER 1 - General Descriptions of Behaviour	4
CHAPTER 2 - Target attitudes and psychological needs	6
CHAPTER 3 - Job efficiency in competencies	7
CHAPTER 4 - Motivating Stimuli	8
CHAPTER 5 - DEMOTIVATORS. What John Seeks to Avoid	9
CHAPTER 6 - Value to the organization	10
CHAPTER 7 - Efficiency-limiting Factors	11
CHAPTER 8 - Recommendations to improve John's own efficiency	12
Personal Developement Plan	13
CHAPTER 9 - Proactiveness and Leadership	14
CHAPTER 10 - Analysis and processing of information	15
CHAPTER 11 - Problem Solving and Decision Making	16
CHAPTER 12 - Communication and Convincing Style	17
CHAPTER 13 - Work Pace and Attitude to Change	18
CHAPTER 14 - Compliance with Rules and Regulations	19
CHAPTER 15 - John's Ideal Mentor	20
CHAPTER 16 - DISC Behavior Style - Instructions for Reading Graphs	21
CHAPTER 17 - John's Behaviour Style - DISC Graphs	22



1

### INTRODUCTION

This document is a report on your behavioral style.

Assessment System DISC INSUNRISE® is based on the behavioral model developed by the American scientist PHD, Doctor William Moulton Marston of Harvard University (May 9, 1893- May 2, 1947).

In 1928 Dr Marston published "The Emotions of Norman People" in which he described the DISC theory. The main concepts of this theory are the foundation of the DISC Behavioral Model.

Thousands of scientific experiments and tests based on the DISC model have been carried out. These tests proved that individuals possess both unique characteristics and common patterns. The common patterns help to measure and define individual style of personal behavior.

Research shows that behavioral style cannot be "good" or "bad". Each person can be successful and efficient if he understands his own strengths and weaknesses. DISC INSUNRISE "Individual Style Report" does not grade personal behavior but only describes and measures it.

Better self-awareness may help you to improve your interaction with the others and better adapt to the environment.

Treat the Behavioral Style Report in a creative way. Just cross out the statements you disagree with but only after consulting with people you trust- your friends, relatives or colleagues. You may not be aware of some traits of you character!

Try to create your own Personal Development Plan based on this survey.

Use only professional tools!

Be successful! Your INSUNRISE Psychometrix Inc.





## General Descriptions of Behaviour

This chapter of the report deals with the main tendencies of John's behavior. These are the traits that he is most likely to show in his natural environment, when John is not under stress or influence of other factors and is not trying to fit a situation.

- Caring, deliberate, calculating, introvert, traditionalist, constant, stable, cooperative, unobtrusive, distrustful, systematic, logical, scrupulous, doubtful, skeptical, undemonstrative, controls his emotions, peaceful, conscientious, service-oriented, law-abiding, careful, moderate, reserved, abides by common rules, takes time making decisions, seeks order, tolerant, polite, analytical, moderately and selectively contactable, tactful, modest, avoids competition, tends to accumulate information, predictable, wholesome.
- Tolerance and unobtrusiveness are John's important character traits.
- He tries to control his impulses and does not like to be too emotional.
- John has a reputation of a practical and objective person.
- His natural ability to listen and understand others helps him to collect necessary information for analysis and processing.
- John tends to prepare for upcoming important meetings and events beforehand.
- He has a need to think through the whole project before beginning to work on it.
- John can be described as a person who is detail-oriented and values quality work.
- He likes to make sure not to make mistakes or omissions at work.
- John tries to avoid unreliable methods at work and prefers to use an old proven technique rather than progressive but unverified one.
- John can be distrustful to unfamiliar people. Such attitude is evident by the fact that he asks the new people questions, answers to which do not require personal input.
- He prefers to have limited contacts and likes to control the intensity of all his relationships with people.
- He thinks that emotional but illogical and unsubstantiated persuasion method is less effective than logical and fact-based method.
- John feels disappointed if he has to participate in small talk.
- He favors systematic approach to work. He is rather critical of unsubstantiated statements and usually is quite cautious about new things.
- John tends to accumulate information without sharing it with others if he thinks that they will
  not understand it adequately. However, he is quite frank with the members of his work team.
  This characteristic can be both helpful and a disappointing for his managers.
- Being conservative by nature, he does not like personal competition of any kind.
- John always tries to find a logical explanation and solution to any problem.
- He is in constant search of better solutions and tries hard to avoid mistakes at work.



continuation



## **General Descriptions of Behaviour**

- John values quality most of all.
- Maintaining good relationships with people is as important for him as accomplishing assignments at work.
- Many people consider John a selfless helper who does not seek recognition.
- Calmness, self-control and poise are John's major behavioral traits.
- He is a reliable and full member of the work team.
- John prefers to work in a non stressful and calm environment. He can work in isolation.
- John may hesitate when he needs to make a quick decision. He will postpone making a
  decision until he collects all necessary data in order to make the right choice.
- He prefers to abide by the existing procedures and plans and likes work meetings to start and end on time.
- John is not authoritative and does not like to command other, but he can be a good coordinator or executor.
- If John is convinced of something, he will persistently defend his point of view.





## Target attitudes and psychological needs

Whenever there is an imbalance between desire and reality, we seek to redress it. The following are the main behavioral guidelines and targets to assist subjects in counteracting this imbalance. This information gives an idea of the best working environment for John.

- Maintaining the predictability and constancy of the situation
- · Methodical achievement of set goals
- Gradually carrying out tasks to completion
- Establishing close relationships with a small number of people
- Well-being of one's work team (family)
- Help and support
- Tactful communication style
- Mediating and preventing conflicts
- Adhering to high standards that one has set for oneself
- Professionalism and competence
- Development of technical skills
- Accumulation and analysis of information
- Performing one's duties with utmost care
- Confirmation of the accuracy of one's ideas about reality; re-evaluation of one's actions
- Acting according to existing policies and procedures
- · Gaining a reputation of being a reliable employee





## Job efficiency in competencies

John will be able to bring greatest benefit in a «Assisant-coordinator» role Position requiring the following skills:

- Reliability and conscientiousness.
- Ability to keep one's emotions under control.
- Modesty, discreetness.
- Loyalty.
- Ability to follow a certain approach; commitment to system.
- Constancy of convictions and views.
- Responsiveness, ability to offer support.
- Absence of ambitions.
- Ability to perform routine duties, without complaining.
- Ability to get focused.Patience.
- Ability to deliberate logically.
- Ability to look at a problem from various angles.
- Ability to anticipate unwanted situations; inclination towards thinking through and preparing the foundation for further actions.
- Ability to finalize one's endeavors.
- Competence.
- Accuracy and objectivity.
- Constructivism.
- · Commitment to high standards.
- · Punctuality and organization.
- Ability to resolve complex issues without going beyond the existing regulations.





## **Motivating Stimuli**

There is a common opinion that the best environment for a person is the one that creates for him the conditions for self-motivation. Employ the information stated below to identify together with John his main individual motivators.

- Reliability, thoroughness.
- All-embracing certainty and predictability.
- Absence of sudden changes in work plans and work order.
- Work atmosphere build on harmonious, peaceful relations and cooperation.
- No need to perform new, uncustomary duties.
- Opportunity to work undisturbed and feel support of the team and belonging to it.
- Sense of personal usefulness.
- Recognition of colleagues earned through loyalty and willingness to help.
- Absence of competition.
- Rational allocation of duties.
- Narrow, specific tasks.
- Ability to calmly focus on a problem.
- Availability of well-defined and detailed instructions.
- Open access to information.
- No need to multi-task.
- Time margin.
- Environment, where logics and objectiveness prevail over emotions.
- Engagement in projects, which John would be able to commence and finalize.
- Opportunity to be alone with oneself from time to time; integrity of personal space.
- Passive leisure time.





### DEMOTIVATORS. What John Seeks to Avoid

As a rule, people are more business efficient, when the environment they operate in corresponds to their behavioral style in the best possible way. On the other hand, work in unfavorable circumstances often causes stress and loss of motivation. This chapter is dedicated to the description of the most crucial for John conditions, which he seeks to avoid both at work and in every-day life

- Illogical and careless acts.
- Frequent changes of workplace and circle of friends.
- Unpreparedness and unawareness.
- Conflicts and stressful relationships with people.
- Being excessively emotional.
- Empty and superficial interactions.
- Becoming close with people who differ a lot from him.
- Expressing his opinion without being asked.
- Presenting incorrect and inaccurate data.
- · Unjustified optimism.
- · Giving unrealizable promises.
- Not keeping his word.
- Performing the duties of a leader.
- Groundbreaking acts and unjustified risk.
- Making cardinal decisions.
- Acting against existing regulations.
- Using untested technologies and methods.
- Easy ways.
- Lack of guarantees and certainty that the measures are reliable.
- Sudden actions.
- Inaccuracy.
- Acting without a plan or a directive from his superiors.
- · Participating in several projects simultaneously.
- Leaving things unfinished.
- Doing a poor quality job.
- Being left without support.





## Value to the organization

This part of the report lists specific skills, experiences and other attributes that John could import into his company. Based on John's strengths, the management could locate him within the company's team in an optimal way.

- Orientated at providing services.
- Tactful and discreet in communication with colleagues, senior managers and clients.
- Takes into account the opinion of superiors, respects hierarchy and organizational structure.
- Knows how to keep his emotions and impulses under control.
- Advocates compromise decisions.
- Brings along stability.
- Helps his colleagues, often, selflessly.
- Is able to listen to his interlocutor attentively and express an honest interest to his or her words.
- Takes into consideration the interests and needs of his team members when making decisions.
- Tries to act in accordance with the principle "you win we win".
- · Consistent and methodical.
- Orderly and disciplined.
- Has an analytical aptitude.
- Objective and rational in his appraisals.
- Successfully copes with tasks demanding concentration.
- · Efficient as a coordinator.
- Is able to work on long-term projects, which make the main contribution to the prosperity of organization.
- Tries to finalize projects at hand.
- Regards as his priority the compliance with working standards; attentive to quality.
- Has the ability to track mistakes and shortcoming of the working process.
- Is able to pass constructive critical judgments onto unrealistic propositions of team members.
- Invites people to a deepened understanding of the meaning of the set goals.





## **Efficiency-limiting Factors**

This chaptert specifies possible, efficiency-limiting factors and behavioral traits of John that fall beyond his job sphere. We recommend pointing out 1-4 limiting factors and developing a plan based on these factors to weaken or master them.

- Avoids progressive innovations for the sake of stability guaranties.
- Slowly adjusts to changes.
- Needs assistance with grasping new tasks; does not always dare to take on unprecedented projects.
- Does not manifest sufficient commitment and initiative in tackling production issues.
- Avoids acting on his own.
- Inclined towards accumulating information without sharing it with others. May silence out his viewpoint, until someone asks to express it.
- Not always recognizes or remembers that there is a deadline for assignment delivery.
- Strives to maintain the same neutral attitude to any situation. Because of that colleagues may accuse him of indifference.
- Has a tendency to express false modesty or false consent.
- Does not go further than communicating with his team-members; is rather reserved with people he does not know well.
- Prefers the policy of non-intervention.
- Seeking to escape conflict conversation topics, leaves important questions at times unresolved.
- Has a tendency to overstating the complexity of problems.
- Reveals an inclination to bureaucracy.
- Makes decisions slowly.
- May drag out his participation in certain projects.
- Sometimes an over-the-top analysis of a situation and preparation to it substitute for him the action itself.
- States ideas instead of "selling" them.
- May have some problems with prioritizing.
- Evaluating all "pro" and "contras", sometimes becomes hostage of his own scrupulosity.
- Allows others to make decisions for him.
- Perceives the critique of his work as attacks on him personally.
- Reduces the conversation to the discussion of details, using this as a mean of self-defence.





## Recommendations to improve John's own efficiency

A person's self-perception may significantly differ from the way other people perceive him. This difference manifests itself in less conscious behavior. Point out the most important in your opinion statements and compare your choice with the opinion of people, who know you well.

#### JOHN WOULD BEHAVE MORE EFFECTIVELY IF:

- Not to be afraid to act spontaneously, take more initiative.
- To strive for greater independence in decisions.
- To behave more expressively and less formally.
- To express more flexibility in regards to accepting changes and innovations.
- To master new methods in work.
- To cultivate a feeling of optimism.
- Not to underestimate his capabilities and skills.
- To allow others criticize his actions not taking the criticism personally.
- To have a more creative approach to the execution of assignments.
- To take a more active part in discussions in the role of a competent expert.
- To articulate his viewpoint on various matters more often putting aside the fear to cause negative reactions or seem incompetent.
- To be more persistent in trying to get people interested in his ideas, to go beyond passive statements.
- To place a more significant emphasis on deadlines.
- To give special attention to choosing priorities.
- Not to postpone the resolution of complicated problems.
- To enter a confrontation, if it is required to achieve better results.
- Not to clam up whenever someone challenges his convictions.
- To be more confident and categorical in saying "no".
- Not to exaggerate the complexity of certain situations.
- To be less fixed on details and nuances.
- Not to lose sight of his career objectives.



# Personal Developement Plan

The generation of personal goals is often more effective than targets provided by outside authority.

We have prepared a list of skills which you might decide to improve. It is necessary to choose one or more of the proposed options, after that sketch certain steps which John should take. Turn to the Report to make the task easier.

Try to set real deadlines rather than to just plan actions.

- Relations
- Discipline and Self Organization
- Delegating tasks
- Decision making
- Efficiency

- Self development
- Planning and time management
- Self-confidence
- Career goals
- Leadership

Development zones:	Development Initiatives:
1.	
2.	
3.	
4.	
Development Plan start dat	e: Date of its Revision:



# **Proactiveness and Leadership**

Data in this Chapter help determine John's level of Leadership qualities including a wide range of skills: from the ability to motivate by example to proactivity and independence.

Natural Style	Adapted Sty	vle
0	5.5 5.5	· ·····, · · · · · · · · · · · · · · ·
0	5.5 4.0	The second secon
0	5.1 7.7	Transmission of corporateculture and company values
0	5.1 4.3	Ability to show perspectives and overall team goals
0	4.9 2.4	= jaugement
0	3.9 2.4	People-oriented leadership
0	3.9 5.4	
0	3.8 3.0	Asniration for development/Progressiveness
0	2.4 1.9	Independent decision making
0	2.4 10 4.5	Reing initiative and positive while solving project tasks
0	2.4 10 4.5	Ability to earn reputation
0	2.0 18 4.0	Ability to motivate by setting personal example



CHAPTER 10



## Analysis and processing of information

The chapter measures John's competencies related to the analysis of information. It should be remembered that each person in one way or another processes the information available to him. However, everyone does this in different ways. The chapter will help assess the priorities of a person in terms of analysis of information.







## **Problem Solving and Decision Making**

Below you will find the text descriptions of how John makes decisions and overcomes difficulties while solving problems. In our analysis we take into consideration such parameters as: assertiveness, risk-taking/ risk-aversion, directness/ caution, independence/ following orders, and others.

- John advocates calm and peaceful ways of problem resolution, which do not require tension or forcing events.
- He believes that one should deal with problems on an ongoing basis.
- Trying to adapt to the circumstances, he prefers not to take risk.
- He tends to act in accordance with his usual line of behavior, but with no harm to quality and not against expectations of other people.
- Usually he seeks to find a compromise rather than take part in a competition.
- He plays the role of an employee or an assistant, performs his duties with high quality, however, does not favor taking initiative in responsible matters.
- He is capable of working on routine tasks for lengthy periods of time in a consistent and systematic mode and without complaining about solitude.
- He has an acute sense of possible negative consequences of the decisions he makes, no matter if these decisions involve people, economic or political aspects.
- He has a tendency to display forethought and cautiousness in actions and judgments, which is sometimes perceived by other people as the lack of self confidence.
- Deliberateness and conservatism are the characteristic components of John's decision-making style.
- He likes to ground his choice in logics and analysis of available information.
- Sometimes he is spending unreasonably much time on making a certain choice because he
  wishes to be sure that his actions will lead to the desired result.
- If John has made up his mind, it will be very difficult to make him change his mind.





## **Communication and Convincing Style**

Sample John

This chapter measures such parameters as: level of trust, openness, outgoingness, ability to express ideas, ability to persuade, analytical thinking, the degree of reliance on facts etc. These parameters above all determine the communicative style of a person. Analyze carefully the information stated below.

- John tends to establish close relationships with a rather limited number of people.
- Most people consider him a sensible, rather cautious and modest person.
- Typically, John is poised, tactful and friendly.
- He does not wish to dominate.
- John does not like to use his power or position as an argument.
- He tends to gather information without sharing it with others.
- John does not like to embellish reality; however, sometimes he does not speak openly about what bothers him.
- He prefers others to speak first.
- John can possibly be willing to talk on different subjects, but he will try to avoid talking about himself.
- He is more open and frank with those whom he trusts. However, it takes time to earn that trust.
- In a company of strangers John will most likely try to abstain from active participation in team events.
- He will rather help others than ask for help.
- John believes that each person should be doing his own job.
- He is rather conservative in what concerns people's relationships. He values reliability, stability and predictability.
- John knows how to listen to and pay attention to others; however, motivating and inspiring others is not one of his best qualities.
- When trying to persuade others, he tries to be objective. He builds his arguments on logic and reliable information.
- John can take a break during an argument or discussion in order to gather necessary arguments and facts to defend his opinion.
- In most cases John respects other people's opinions. However, if someone tries to doubt his
  ideas or convictions, he may become resistant and stubborn.
- John does not accept it when people do not keep their promises or act dishonestly.





## Work Pace and Attitude to Change

One of the most significant aspects of our behavior is the typical to us pace of activity, as well as our perception of changes in our environment. The key traits of John's behaviour that are described in this chapter are: persistence, consistency, methodical approach, ability to be a listener, attitude to innovations.

Use this chapter to find better way to engage his talents.

- John is interested in an unrushed and steady work that guarantees stability and quality. His main principle is: "Slowly but surely."
- John feels comfortable in an environment with a limited number of changes.
- Predictability and reliability is an important factor for him both at work and in private life.
- That is why John tries to preempt undesirable situations and to get ready for them.
- He prefers his life to go at a certain pace, not too slow and not too fast.
- John tries to have such working conditions in which composure, deliberateness and patience are considered a necessity.
- He likes to use standard, reliable methods.
- John avoids improvisations; he focuses on preparation because he likes to be sure that there
  are no mistakes.
- If he gets used to certain routine at work or outside of work John tries to follow it regardless of changing circumstances.
- It is important for him to go through all the steps before achieving the desirable result.
- John tests the feasibility of new ideas.
- He tends to analyze the issues in details regardless of how long it takes, without considering it a waste of time.
- In most cases John does not take up new assignments before finishing old ones.
- Usually he acts according to the daily schedule and does not like to change plans because of other people or unexpected circumstances.
- If someone tries to rush John he may feel threatened and eventually stop working, thus blocking the process.
- People that are ambitious and quick to achieve results may consider him a slow person; however, John just likes to act not to avoid being idle but because he has thought it through.
- Sometimes John wishes the world to slow down.





## **Compliance with Rules and Regulations**

This page lists the descriptions concerning John's attitude to rules stipulated by others. Besides, it provides a characteristics of his commitment to quality and reliability. In other words, we measure to what extent the rules of procedures are important to him in order to carry out his work in a quality manner, accurately and carefully.

- It is natural for John to be careful and cautious.
- He tries not to stand out and to behave according to common norms and rules.
- John doesn't tend to break the rules just to satisfy his ambitions.
- He does not seek self-assertion.
- John likes to be aware of all existing norms and requirements and will be upset if someone from his team disrespects them.
- Knowledge of his responsibilities and presence of exact instructions make him feel secure.
- John rarely doubts that the assignments he gets are correct.
- In spite of the fact that he has an ability to organize the work process, he probably wouldn't dictate his own rules.
- John will remind others of certain rules if he feels that their actions become risky.
- Sometimes his behavior may seem inexpressive and unoriginal. However, this is how he exercises self-control and self-discipline.
- John is quite open-minded and is rather patient with different behavioral patterns of people; however, he behaves quite traditionally.
- John prefers to adapt to existing requirements rather than resist them.
- He can concentrate on details.
- John tries to minimize mistakes.
- He tends to follow the procedures of the work process. In sales he will try to go through all the steps of a classical deal.
- If John has to choose between quality and quantity he will most likely vote for quality and reliability.
- As a customer he will be a person who buys unostentatious but safe and reliable goods. Before choosing a certain product he will probably do a market research.





### John's Ideal Mentor

This chapter is intended for mutual consideration of John and his immediate superior.

This will allow for a more complete uncovering of John's potential, finding areas of common interest and achieving higher levels of job commitment.

#### THE IDEAL FOR JOHN MENTOR:

- Participates in the matters of the team and supports each team member.
- Defines exactly what is required of John at work; expects him to produce results according to those requirements.
- Informs John about upcoming changes beforehand.
- Supports John in new and difficult projects.
- Prefers quality to quantity.
- Follows the general company policy.
- Does not try to make decisions for John.
- Encourages him to be independent and resourceful.
- Helps John to establish contacts with colleagues from other branches of the firm.
- Encourages him to speak up more during the work meetings.
- Points out to John that it is necessary to fight doubts and act more decisively; however, does not rush John and gives him time to analyze data and develop an action plan.
- Helps to get his priorities straight.
- Does not load John with many assignments simultaneously because he knows that John does not take up new tasks before finishing old ones.
- Provides regular feedback about John's work, achievements or mistakes in a friendly manner and supports words with facts.
- Helps to boost employees' self-esteem.
- Uses verbal and material incentives to motivate John.
- Realizes how important it is to let John rest and change stressful work periods for more peaceful ones.



## **DISC Behavior Style - Instructions for Reading Graphs**

#### NATURAL AND ADAPTED BEHAVIOR

This individual report is based on the interpretation of Graphs of Natural (II) and Adapted (I) behavior.

#### **GRAPH I**

Graph I is represents our "Professional mask" or the behavioural style that we wish or consider appropriate to show to other people. Adapted behaviour is less intuitive and may be either in the line of or Natural behavior or be quite close to it.

Graph I measures an ability of an individual to adapt his behaviour consciously to particular situations. If you ask a candidate to fill questionnaire keeping in mind not his work, but his family life, where he (she) is performing the role of a father (mother), Graph I will reflect his (her) behavior which he (she) considers to be adequate to be successful n this role. Graph I can change much more easily and quickly than Graph II. To a certain extent, we all adapt our behaviour to the environment, work situations included.

#### **GRAPH II**

Graph II describes less conscious instinctive behaviour of an individual. This Graph is more informative and reflects our true image that is what he (she) really is when he (she) does not try to control himself (herself). In normal conditions, Graph II changes very little in time. However, some event or accident, which can give rise to strong emotions in a person, may change the shape of Graph II, e.g. a serious surgical operation, a car crash, changes in a family life, the loss of a job, etc. The price we pay for the adaptation of our behaviour is our energy. The following should be kept in mind:

- Long term behavioural adaptation may exhaust one's energy.
- If a person is seriously motivated to adapt his (her) behaviour, he is able to conduct himself in accordance with the demands of the environment.
- To restore the energy supply a person has to turn back to his Natural style of behaviour.

Comparing Graph I and II you can judge of the difference between the person's self-perception and what his natural performance. When the gap between the Graphs is minimal, a person feels more energetic and dynamic and can fulfill different tasks for a long time, being under minimal or without stress at all.

Mindfulness directly affects the quality of decisions made! Be successful!

Always with you, INSUNRISE Psychometrix Inc.



# John's Behaviour Style - DISC Graphs

